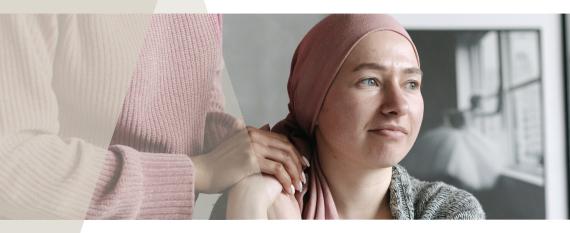


CRITICAL CARE MANAGEMENT

Individualized care coordination, medical record reviews and a breadth of services 24/7/365.





Our interventional programs utilize skilled professionals whose sole focus is you and your least well members. We believe you should have a service available that is focused on this special group of members and provides them with quality crisis care delivered cost effectively.

For that 5% of your members that drive 60% of the claims

EHG Critical Care Management program is specifically for those valuable members who are suffering the most and are the most costly.

Not tied to open enrollment Because you can't plan for acute illnesses or accidents, enrollment is available year round.

Short term acute care Our acute care is a 3-month program with options for longer chronic/complex care.

4 Lowers Costs We minimize laser coverage exclusions and get your people back to work.

Return on Investment EHG has shown cost avoidance of at least 3 times the investment by lowering costly inpatient admissions and decreasing ER visits.

SERVICES INCLUDE

- 24/7 accessibility
- Access to experts
- · 2nd opinion arrangements
- Referral to Centers of Excellence
- Provider visit preparation
- Medication reviews
- Appointment scheduling
- · Personalized regular engagement
- Coordination between providers
- Evaluation of care plans

HOW IT WORKS

Each participant is provided a a Behavioral Health Coach to manage the member relationship and a medically trained Care Coordinator to ensure receipt of the best specialty care available. We manage participant expectations to a realistic outcome, simplifying the complexities of the care delivery process. We drive to make specialty care cost efficient by reducing unnecessary ER visits and hospitalizations and by choosing the best specialists for the member's needs.